

# Terms and Conditions – Classes/Workshops

**Effective Date: April 1, 2025**

Welcome to The Salted Kiln! These Terms and Conditions apply to your use of our website and participation in our pottery classes and workshops. By booking a class or attending one, you agree to these Terms. Please read them carefully.

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## 1. General Information

- **Website:** [www.thesaltedkiln.com](http://www.thesaltedkiln.com)
- **Services:** Pottery classes, workshops, and related materials.
- **Owner:** Sally Mills
- **Contact:** [info@thesaltedkiln.com](mailto:info@thesaltedkiln.com) / 07491810796

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## 2. Registration

- **Eligibility:** You must be 18 years or older to register for classes. If you are under 18, a parent or guardian must register for you.
- **Accurate Information:** You agree to provide truthful and accurate information when registering for classes and to keep it updated.

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## 3. Class Bookings and Cancellations

- **Booking a Class:** You can book a class online through our website or contact us directly. Class bookings depend on availability.
- **Payment:** Full payment is required when booking a class. We accept most common cards: debit/credit.
- **Cancellation Policy:**
  - **More than 14 Days Before the Class:** Full refund minus the booking fee.
  - **14 to 7 Days Before the Class:** 50% refund minus the booking fee.
  - **7 Days or Less Before the Class:** No refund.
  - **Substituting a Delegate:** You may transfer your booking to another person at no extra charge, as long as the change is made before the class starts.
  - **Non-Attendance:** If you do not attend the class, you will still be required to pay the full fee. No refunds or transfers are available for missed classes.
  - **Class Cancellation by Us:** If we cancel a class, you will receive a full refund or be given the option to reschedule.

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## 4. Class Modifications

- **Low Enrollment:** For 7-week evening classes, if fewer than 3 students are enrolled, we may cancel the class. If this happens, you will be offered a spot in another class or a full refund, including the booking fee.

- **Schedule Changes:** We may need to change or cancel classes due to unforeseen circumstances. We will inform you of any changes as soon as possible.
  - **Class Size:** To ensure quality instruction, class sizes may be limited. If a class is full, you will be placed on a waiting list or offered a future class.
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#### *5. Participant Behaviour*

- **Respectful Conduct:** All participants are expected to behave respectfully towards instructors, staff, and other students. If disruptive or inappropriate behaviour occurs, you may be asked to leave the class without a refund.
  - **Health and Safety:** Please follow all safety instructions. If you have any medical conditions that may affect your participation, let us know before the class.
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#### *6. Use of Materials*

- **Studio Equipment:** Pottery equipment and materials must be used responsibly. If any damage occurs due to negligence, you will be charged for repairs or replacements.
  - **Personal Property:** We are not responsible for any lost or damaged personal items you bring to the class.
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#### *7. Liability*

- **Assumption of Risk:** Pottery involves the use of tools and materials that carry some risk of injury. By taking part in our classes, you acknowledge these risks.
  - **Liability Waiver:** You agree not to hold The Salted Kiln responsible for any injuries or damages, except in cases of gross negligence or intentional harm.
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#### *8. Privacy and Data Protection*

- **Privacy Policy:** Please refer to our Privacy Policy to understand how we collect and use your personal information.
  - **Marketing Communications:** By signing up for a class, you consent to receive marketing emails from us. You can opt-out of these communications at any time by following the instructions in our emails.
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#### *9. Intellectual Property*

- **Website Content:** All content on our website, such as text, images, and videos, is owned by The Salted Kiln and is protected by copyright. Unauthorized use is prohibited.
  - **Class Materials:** Any materials or instructional content provided during class remain the property of The Salted Kiln. You may not reproduce, share, or sell these materials without our permission.
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## 10. Changes to Terms

We may update these Terms at any time. Any changes will be posted on this page, so please check back regularly for updates.

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## 11. Governing Law

These Terms are governed by the laws of the United Kingdom. Any disputes will be resolved in the courts of the United Kingdom.

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## 12. Contact Information

If you have any questions about these Terms, please contact us at:

- **Email:** [info@thesaltedkiln.com](mailto:info@thesaltedkiln.com)
- **Phone:** 07491810796
- **Address:** 4 Briston Road, Melton Constable, Norfolk NR24 2DA

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*Effective Date: April 1, 2025*

Welcome to The Salted Kiln! We're so excited you're considering joining us for a pottery class or workshop. These Terms and Conditions cover everything you need to know about booking and attending our classes. By signing up, you're agreeing to these terms. Please take a moment to read through them—let us know if you have any questions!

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### 1. General Information

- **Website:** [www.thesaltedkiln.com](http://www.thesaltedkiln.com)
  - **Our Services:** Pottery classes, workshops, and everything you need to get creative!
  - **Owner:** Sally Mills
  - **Contact:** [info@thesaltedkiln.com](mailto:info@thesaltedkiln.com) | 07491810796
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### 2. Registration

- **Eligibility:** You need to be 18 or older to sign up for a class. If you're under 18, no worries—just have a parent or guardian register for you! Additionally, anyone under 18 must be accompanied by an adult who is also attending the class.

- **Accurate Information:** Please give us your best info when registering. It's important to keep everything up-to-date, so we can stay in touch.
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### 3. Class Bookings and Cancellations

- **Booking a Class:** You can book online through our website or give us a call! Classes are based on availability, so make sure to secure your spot early.
  - **Payment:** We ask for full payment when you book. We accept debit/credit cards and other payment methods (just ask if you're not sure).
  - **Cancellation Policy:** We know life happens, so here's how it works if you need to cancel:
    - More than 14 days before the class: Full refund (minus the small booking fee).
    - 14 to 7 days before: 50% refund (minus the small booking fee).
    - Less than 7 days before: No refund. Sorry!
    - **Substituting a Delegate:** If you can't make it, you can transfer your spot to someone else at no extra cost—just let us know in advance!
    - **No-Shows:** If you don't show up, unfortunately, we can't offer a refund or transfer.
    - **Class Cancellations by Us:** If we need to cancel, we'll offer you a full refund or the chance to reschedule.
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### 4. Class Modifications

- **Low Enrollment:** For our 7-week evening classes, if fewer than 3 people sign up, we may need to cancel. If that happens, we'll offer you a spot in another class or a full refund (including booking fee).
  - **Schedule Changes:** Sometimes things come up! If we need to adjust or cancel a class, we'll let you know as soon as possible.
  - **Class Size:** To keep things cozy and personal, our classes may have limited spots. If one's full, we'll put you on a waiting list or help you find another class.
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### 5. Participant Behaviour

- **Respectful Conduct:** We're all here to have fun and learn, so please be kind and respectful to your fellow students, instructors, and staff. If things get disruptive, we may have to ask you to leave the class without a refund.
  - **Health & Safety:** Your safety is super important to us! Please follow all safety instructions, and if you have any health conditions that may affect your participation, let us know ahead of time so we can make sure you're comfortable.
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### 6. Use of Materials

- **Studio Equipment:** Pottery tools and equipment are for everyone's use, but please treat them with care. If something gets damaged due to negligence, you may be asked to cover the repair or replacement costs.
- **Personal Property:** Please be advised that we are not responsible for any personal items brought

to class. To ensure the safety and comfort of all participants, we provide individual storage boxes for your belongings. For your safety and comfort, we kindly ask that you remove any rings, bracelets, or other adornments from your hands and wrists before class.

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## 7. Liability

- **Assumption of Risk:** Pottery is fun can involve the use of rotating electric wheels, sharp tools and materials. By taking part in our classes, you acknowledge these risks and agree to participate responsibly.
  - **Liability Waiver:** We want you to be safe! We're not liable for injuries or damages, except in cases of serious negligence or intentional harm.
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## 8. Privacy & Data Protection

- **Privacy Policy:** We take your privacy seriously. For details on how we handle your personal info, check out our [Privacy Policy].
  - **Marketing Emails:** By signing up, you agree to receive our occasional emails about upcoming classes and news. You can unsubscribe at any time if you'd rather not hear from us.
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## 9. Intellectual Property

- **Website Content:** All the lovely content on our website (like text, images, and videos) is owned by The Salted Kiln and is protected by copyright. Please don't use it without permission!
  - **Class Materials:** Any materials or instructional content we provide during class are also our property. Please don't reproduce, share, or sell them without our approval.
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We may update these Terms from time to time. When we do, we'll post the changes right here, so please check back for any updates.

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## 11. Governing Law

These Terms are governed by the laws of the United Kingdom. If there's ever a dispute, we'll work through it together in UK courts.

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